

# St Jerome's Laneway Festival 2018

## Event Terms and Conditions – Singapore

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### Dictionary for the Terms and Conditions

<b>Event:</b>	St Jerome's Laneway Festival 2018
<b>Promoter:</b>	<b>CHUGG ENTERTAINMENT GROUP PTE LTD</b> ACRA Registration No: 201319545W 14 Cecil Street #02-03 Tung Ann Association Building SINGAPORE 069541
<b>You and Your:</b>	Any person holding a valid ticket for the Event, whether or not the ticket was purchased by the person holding the ticket or through a third party.
<b>Event Site:</b>	The Meadow, Gardens by the Bay, Singapore
<b>Event Date:</b>	Saturday 27 January 2018

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#### IMPORTANT – PLEASE READ

You must agree to these Event T+Cs to purchase Tickets.

APACTix may, without notice, invalidate any Tickets that are believed to be in breach of the Event T+Cs, and no refund, replacement or compensation will be offered.

Each Ticket attracts a booking fee, which is inclusive of applicable tax.

All Tickets and products are priced in Singapore dollars.

Should the Event be cancelled or rescheduled, APACTix will inform customers via their nominated email address.

APACTix provides this service on behalf of the Promoter.

### St Jerome's Laneway Festival 2018 – Event Terms and Conditions

**Terms and Conditions are Binding:** tickets to the Event are sold or given and admission to the Event is granted on the express condition that you are bound by these Event Terms and Conditions and any other rules and regulations issued by the Promoter (**Event T+Cs**). By purchasing an Event ticket you agree to be bound to the Event T+Cs.

**Directions of Event Staff:** you must follow the reasonable directions of Event staff as required and comply with the law at all times during the Event.

**Proof of Age:** the Event is an ages 6+ event. You **must** bring valid photo ID as proof of age to purchase or consume alcohol in the Event Site. The Promoter reserves the right to evict any underage person (or persons unable to provide valid photo ID as proof of age) if found trying to purchase or consuming alcohol.

**Tickets for Persons Aged 6+ Years:** all persons aged six (6) years and over (as at the Event Date) require an Event Ticket and may be asked to present a valid photo ID as proof of age at the Festival entrance. Infants in arms or children below the age of six (6) shall not be admitted. All persons under 18 years should seek parental consent before purchasing tickets. The Promoter does not provide supervision of persons under 18 years at the Festival. We reserve the right to deny entry without refund to any persons not complying with the above conditions.

**Event Tickets:** entry to the Event Site will be granted with presentation of:

- a valid bar-coded ticket; or
- a valid bar-coded print-at-home PDF ticket,

issued by an Authorised Ticketing Agency, to be exchanged for a wristband upon entry. Your Event wristband must be worn at all times during the Event – failure to do so may result in your eviction from the Event Site without refund. Event wristbands removed from wrists or tampered with will be rendered invalid and will not be replaced. Damaged or defaced Event tickets or wristbands will not be accepted.

An **Authorised Ticketing Agency** means each of: (1) APACTix; and (2) any independent ticketing outlet as authorised and approved by the Promoter.

**Lost Tickets or Wristbands:** replacement is not available for lost, destroyed or stolen Event tickets.

**Ticket Restrictions:** Event tickets may not, without the prior written consent of Promoter, be re-sold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including but not limited to competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If an Event ticket is sold or offered for re-sale or used in breach of this condition, the Event ticket may be cancelled without a refund and the bearer of the Event ticket may be refused admission.

**Ticket Purchase Limits:** the Promoter reserves the right to enforce published ticket purchase limits and cancel any tickets obtained above said limits by any one customer.

**Restricted Capacity and Restricted Access:** you acknowledge that there may be restricted capacities and restricted access at some of the Event's stages or venues. Once the maximum capacity is reached in these areas there will be no further admissions. The Promoter reserves the right to make some of the Event's stages or venues accessible to persons aged 18 years and over (some mature content). Your purchase of a ticket to the Event does not guarantee admission to these areas in such cases.

**Search on Entry:** it is a condition of entry to the Event Site that a search of you and/or your possessions be required at the time of entry to the Event Site. If you do not consent to such searches, you may be denied entry to the Event Site without refund. Prohibited Items include but are not limited to the list of items at the end of these Event T+Cs and any Prohibited Items will be confiscated. Confiscated items will not be returned, replaced or reimbursed and proceeds from confiscated items (if any) will be donated to charity. Promoter reserves the right to refuse entry to any persons.

**Smoking Policy:** venues and stages on and within the Event Site may operate a No Smoking policy and you must comply with any such policy. You are only permitted to smoke in areas designated as Smoking Areas at the Event Site.

**Photographing and/or Recording of the Event by You:** no professional cameras and photography equipment (eg telephoto lenses; any lens over 20cm; any detachable lens) are permitted without Promoter-issued media accreditation. Likewise, no audio or film recording equipment can be brought into the Event. Event staff will determine in their discretion whether equipment is considered to be professional photography equipment. Photos of artists and/or the Event are permitted only on the basis that:

1. images are only used for private and personal use; and
2. images cannot be made available for sale and/or public display.

Recording or filming the Event is strictly prohibited.

Promoter reserves the right to confiscate and/or delete any footage, recordings and/or photos created by unauthorised or prohibited recording, filming or photography.

**Recording of the Event by Promoter:** you consent to be included in film and sound recordings of the Event and for these recordings to be used by Promoter in any medium or context without further authorisation by, or compensation to, you.

**Restricted Capacity:** you acknowledge that there may be restricted capacities at some of the Event's stages or venues. Once the maximum capacity is reached in these areas there will be no further admissions. Your purchase of a ticket to the Event does not guarantee admission to these areas in such cases.

**No Animals:** animals are not permitted. Service animals are permitted.

**Re-Entry to Event Site:** no re-entry will be allowed at the Event.

**Your Behaviour:** you must ensure that you and your invitees act in an orderly manner when attending the Event Site. Promoter may refuse entry or evict you or any of your invitees if you or any of your party are behaving in a disorderly, offensive or inappropriate manner.

**Alcohol:** the Event is fully licensed – please do not bring alcohol with you as it will be confiscated and will not be returned. Only alcohol purchased from bars at the Event may be consumed at the Event Site. If you wish to purchase or consume alcohol, you must have valid proof of age photo ID. You must be of legal age (18 years) to purchase and consume alcohol on the Event Site. If you are found supplying or buying alcohol for a minor (a person under 18 years of age) you will be evicted from the Event without refund and may be referred to police.

**Food and Drink:** no food or drink will be permitted into the Event Site. Sealed plastic water bottles (with or without contents) cannot be brought into the Event Site. Unsealed EMPTY plastic water bottles (no glass / metal) can be brought into the Event Site.

**Drugs:** if you are found supplying, consuming or in possession of illicit drugs you will be removed from the Event Site without refund and may be referred to the police.

**Signage:** you are not permitted to display trading signs on the Event Site without prior written consent of Promoter.

**Your Personal Information:** pursuant to your booking, Promoter may need to collect and keep personal information about you including your name, address, credit card or payment details, telephone number and the names of all ticket allocations. Unless you tell us otherwise, Promoter may disclose your contact details to third parties if you elect to receive such information at time of ticket purchase so they can provide you with promotional material about other events and products. Promoter may also need to disclose your personal information as required by law. If you have any questions about how Promoter will handle your personal information please visit the link at the bottom of the Authorised Ticketing Agency's ticketing page where you purchased your Event ticket or contact the Promoter at [singaporeinfo@lanewayfestival.com.au](mailto:singaporeinfo@lanewayfestival.com.au)

**Promoter's Liability:** the services provided by Promoter will be rendered with due care and skill to the extent required by law. Apart from any statutory liability, Promoter and the owner and/or lessee of the Event Site will not be liable or responsible for any injury, damage or loss suffered or incurred by you or any person entering or when you enter or are on the Event Site whether caused by the negligence of Promoter or that of the owner and/or lessee of the Event Site (or their respective employees, contractors or agents), whether arising in tort, contract, bailment or otherwise - all such injury loss or damage to person or property is at your own risk.

**Indemnity:** you agree to indemnify Promoter and owner and/or lessee of the Event Site against any loss or damage Promoter and/or Event Site owner and/or lessee may suffer arising out of your negligence or breach of the Event T+Cs.

**Release:** to the full extent permitted by law, you waive all legal rights of action against and fully release Promoter and owner or lessee of the Event Site (and their respective executive members, directors, officers, employees, volunteers, contractors or agents) from any liability for any loss, damage, personal injury, death, economic loss or consequential loss for any default, failure or negligence (to the extent permitted by law) in relation to entry to and presence on the Event Site.

**Risk:** entry to the Event Site is at your own risk. Without limiting the generality of this:

- appropriate footwear and clothing must be worn at all times at the Event Site;
- you must not mosh, crowd surf or stage dive;
- ear plugs should be worn if necessary.

To the extent permitted by law, Promoter takes no responsibility for any hearing damage or loss caused by excessive noise or injury caused by your failure to follow Promoter's directives. In the event of injury or illness Promoter may, at your cost, arrange medical treatment and/or emergency evacuation as deemed essential for your safety.

**Enforceability:** any provision of these Event T+Cs which is or becomes unenforceable shall not invalidate the other provisions of these Event T+Cs.

**Online Ticketing Support:** if you are experiencing difficulties with purchasing a ticket or the ticketing page, please contact [singaporeinfo@lanewayfestival.com.au](mailto:singaporeinfo@lanewayfestival.com.au)

**Refund and Cancellation Policy:** the Event is an all weather event. The Event will take place rain, hail or shine. Tickets purchased for the Event are for the St Jerome's Laneway Festival, not for specific artists or acts. Promoter reserves the right to change, add, withdraw or substitute artists in the Event line-up, vary the advertised program and deny admission to the Event Site (including admission to a particular performance at the Event Site) with reasonable cause. No refunds or other compensation will be given if an advertised Artist or act doesn't perform or an Artist or act is changed, cancelled or length or content of the performance is changed.

Subject to this clause, except where required by law Promoter is not liable for any loss, damage or compensation as a result of the Event being cancelled, postponed, relocated or changed for any reason.

There will be no refund of any unused portion of an Event Ticket if you or your invitees are asked or forced to leave the Event for any of the reasons set out in the Event T+Cs or if you decide not to attend the Event.

**Environment:** Promoter cares for the environment and community. Please be respectful and place any litter in the bins provided around the Festival venue. Be waste and water wise - thank you.

**Prohibited Items:** Prohibited Items include but are not limited to:

- Alcohol - any alcohol brought on the Event Site will be confiscated and will not be returned and the offending patron(s) ejected from Event Site for the remainder of the Event.
- Food and drinks.
- Glass / metal (jars, bottles, containers, mirrors and perfumes).
- Air horns.
- Weapons or explosives of any kind (including potential missiles).
- Illegal substances.
- Nitrous oxide bulbs and canisters.
- Flares, fireworks, sparklers and any fire twirling equipment.
- Fires and open flames.
- Flammable liquids.
- Instruments.
- Advanced personal vapourizers (or modified APVs) or liquid refills for E-Cigs.
- Sound systems.
- Portable laser equipment and pens.
- Drones or other remote flying devices.
- Couches and chairs.
- Anything studded or spiked (ie belts, wristbands etc).
- Audio or video recording devices (including *GoPro* and similar).
- Professional photography equipment (eg telephoto lenses; any lens over 20cm; any detachable lens; stands or other commercial equipment or anything deemed by Event staff to be professional photography equipment).
- Monopods, tripods or attachment sticks (selfie-sticks).
- Skateboards, scooters, wagons, carts, rollerblades, roller skates, segways, quad-bikes, bicycles, hoverboards, self-balancing scooters or any personal motorised vehicles.
- Animals (excluding service dogs such as guide dogs and police or emergency service dogs).
- Unauthorised solicitation materials including handbills, flyers, stickers, beach balls, give-aways, samples, or other promotional items.
- Eskies and coolers.
- Umbrellas.
- Any other item deemed by Event staff (in their discretion) to be dangerous or offensive or potentially dangerous by Event organisers.

Promoter reserves the right to refuse entry to any persons.

Be sure to check the Event website <http://singapore.lanewayfestival.com/> for other entry guidelines.

*Updated: 4 October 2017*